

## Daycare Info

A paid assessment day is required to ensure we are a good fit.

- The day of assessment for daycare goes as follows:
- Drop off in the morning we will go over the dog profile, vax records (if they haven't been sent prior), and any questions that you have as your dog explores our backyard.
- A detailed update around lunchtime will be sent on how things are going, but as always, when your dog is within our care, feel free to reach out anytime.
- Upon pick up we can go over any final questions that you may have regarding our findings on your dog while they stayed with us for the day.

1 years old and older	\$55
Under 1 years old	\$60

A \$40 non-refundable deposit is required to hold the assessment day. The remaining \$15 or \$20 is due the day of drop-off.

### Operating Hours

Monday, Wednesday, Friday	7am-6pm
Tuesday & Thursday	7am-7pm
Saturday*	Availability varies
Sunday	Closed

\*Depending on request. Must be consistently attending daycare.

- All Drop-offs and Pick-ups are **by Appointment ONLY**
- Early Drop-Off and Late Pick-Up are available upon request and start at \$25.
- Any request after hours, for the next day's service will incur a last-minute fee of \$25.

Please feel free to text any updates at any time, but we will return your message within the next business day's operating hours unless your dog is within our care.

## Drop-Off/Pick-Up Timeframes

Monday, Wednesday, Friday	D/O 7am-9am	P/U 4pm-6pm
Tuesday & Thursday	D/O 7am-9am	P/U 4pm-7pm

Memberships, Single Day and Half-Day have different rules. Please read carefully and any questions along the way feel free to reach out.

### \*Monthly Memberships\*

1 yrs old+	\$50
under 1 year	\$55

Memberships must be paid in full by the first Friday of every month (cash, card on file, or invoice).

What's included:

- Guaranteed number of days per week
- Never pay Peak-Time rates
- \$5 off per day
- 2x/week or more

Set days are best but we are able to be flexible each week.

Please let us know at the beginning of the month any days that your dog will not be attending. If payment is received Late, a fee of \$25 will be added on.

A 30 day notice is required to cancel the membership in writing via text or email. Daycare membership equivalent must be paid in Full or a minimum of \$440, whichever is greater.

### \*Single Day Pass\*

1 yrs old+	\$55
under 1 year	\$60

What's included:

- Fill-in spots only, not guaranteed days
- Peak-Time rate applied when applicable

- Full price
- 1x/week or more

If your dog attends daycare during Peak Time, there will be a \$5 fee per day, per dog. (Please see the Peak Time section of our terms of service page.) We will reach out on Saturday to let you know what days are available for the upcoming week ahead.

#### **\*Half-Day\***

1 yrs old+	\$35
under 1 year	\$40

What's included:

- fill-in spots only, not guaranteed days
- Peak-Time rate applied when applicable
- Discounted rates
- 1x/week or more

Half-day dogs will follow the same morning drop off and evening pick up times, depending on the day, as mentioned above, except mid-day pick-up or drop-off time will be between 1-2pm. For example, Morning half-day drop-off 7am pick -up 1:15pm, or afternoon half-day drop-off 1:45pm pick-up 6pm.

Half-day daycare doesn't count towards membership days or client rewards.

If your dog attends daycare during Peak Time, there will be a \$5 fee per day, per dog. (Please see the Peak Time section of our terms of service page.) We will reach out on Saturday to let you know what days are available for the upcoming week ahead.

#### **Cancellation notice**

To receive a full refund/credit cancellation must take place by 12pm the day before service. Otherwise full payment is required for both services.

Daycare dogs must come at a minimum of 2x a month, as this creates a more cohesive group and allows dogs to gain confidence and comfort with us. Our place is focused on low-stress and helping dogs feel comfortable and confident. We will only take up to 8 daycare dogs daily to give them the extra support they need.

If you wish to take a break from our daycare program and would like to return, a 3-month pre-payment will be required to ensure attendance.

Please consult our terms of service page for more details regarding cancellation and termination policies.

#### **\*Peak Time Rate\***

- \$5 additional for daycare, walks & drop-ins
- This is any time we are in high demand.
- This includes holidays, long weekends, summer, spring break, etc. (Please see Peak Time section of our terms of service page).

**Curbside drop-offs and pick-ups** are super easy and convenient. Please feel free to park right in front of the mailbox and driveway area. (Please refrain from parking in the driveway).

When dropping off or picking up, if you don't see me, please text or call me to say you have arrived. **Please don't ring the doorbell**, as it excites all the dogs, and we like to keep a low-stress environment for everyone.

**Drop-off and pick-ups** are all done by **appointment ONLY**. Please be mindful that if you are running late, please text me with your updated arrival time. We work our routine around appointment times, affecting the dogs within our care if you aren't on time. If there is no contact/show within 5 minutes after your appt time, you will be charged an **adjusted schedule fee of \$25**. If there is an extended time difference, you might have to wait until my next available time slot. Multiple lates may result in denial of service.

Please update us on any behavior(s) that aren't normal for your dog. When/if your dog requires medication for a new ailment, please let us know as soon as possible. Some things might be contagious and will result in quarantine from Gone Country Dogs, LLC for a period of time.

Owner(s) are responsible for booking and obtaining the exact dates they need within each month. Daycare months are in 4 or 5 week periods of time and don't always follow all the days within that month. For example, June (6/2-6/27 & July 6/30-8/1). Missed days won't be credited forward.

Sweaters/Jackets are welcomed but will be put on during the day at our discretion for safety reasons.

**Meals** during daycare are free for puppies up to 8 months old. Dogs 8 months and older **\$5/meal add on**. This is due to the amount of time and structure that needs to happen for the dog to safely eat their meal. If there isn't enough time allotted to have the dog rest a bit before and after eating the meal, it could result in stomach or GI issues. If any meals are required, please bring the exact amount in a baggie or container. If your dog requires a special bowl like a slow feeder, please also bring that (we have regular bowls).

### **Services to add on to your boarding stay or daycare day**

- \*Early morning pick up Service  
(Varies upon location starting at \$20)
- \*Bath/nail trim (varies by dog) starts at \$55
- \*Bath starts at \$50
- \*Nail trim: \$10
- \*Solo Walk 20 mins: \$20
- \*Pack walks 20 mins: \$30
- \*Training: \$35 (2 -10 min sessions)
- \*Early Drop-Off/Late Pick-Up starting at \$25

**Add days on as you need them for any daycare service.**

### **Weekly Clients Perks\***

- 10% off boardings
- Saturday daycare availability
- Small animal/house sitting (dogs not included) custom quoted based on needs and location starting at \$20

Must consistently attend at least twice weekly for 3 out of 4 weeks per month

### **Monthly Clients Perks\***

- 5% off boardings
- Small animal/house sitting (dogs not included) custom quoted based on needs and location starting at \$20

Must consistently attend at least 2 days per month

\*Weekly/monthly clients must consistently attend full-day of daycare to qualify for added perks.

What to bring:

Leash & collar/harness

Pre-portioned food or medications if needed